

CONSENT TO THE PROCESSING OF PERSONAL DATA

RECORDING PHONE CALLS WITH THE CLIENT

Pursuant to Article 6(1)(a) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, on the protection of natural persons regarding the processing of personal data and on the free movement of such data, repealing Directive 95/46/EC (hereinafter referred to as the "GDPR"), the present written consent is granted by the data subject to the company:

Deal machine s. r. o., with its registered office at: Hlboká cesta 1418/42, Žilina 010 01, IČO: 55 209 971, registered in the Business Register of the District Court in Žilina, Section: Sro, file No.: 81291/L

(hereinafter referred to as "**Deal Machine**" or "**the company**").

DATA SUBJECT: Any natural person who has given consent for the processing of personal data for the purposes of recording telephone conversations between the company's dealer and the client, as defined in this consent (hereinafter referred to as "**the data subject**").

HOW WILL PERSONAL DATA BE PROCESSED?

LEGAL BASIS FOR PROCESSING:

Based on this consent, Deal Machine shall process personal data for the purpose of monitoring the quality of the sales process conducted by the company's dealer.

The data subject provides their personal data voluntarily. The data subject has the right to withdraw their consent at any time. Withdrawal of consent shall not affect the lawfulness of the processing of personal data based on the consent provided before the withdrawal. If consent is not granted by the data subject, their personal data will not be processed, and the call will not be recorded.

SCOPE OF PROCESSED DATA:

For the above purpose, the following common personal data will be processed: first name, surname, job position, details about the potential client contacted, contact details, and other data from the audio recording (obtained during the conversation), as well as a recording of the voice.

SOURCES OF PERSONAL DATA:

The personal data of the data subjects is obtained from recorded telephone conversations and from the company's systems, or directly from the data subjects during the phone call.

CROSS-BORDER TRANSFER TO THIRD COUNTRIES, AUTOMATED INDIVIDUAL DECISION-MAKING (INCLUDING PROFILING):

Not applicable.

RECIPIENTS OF PERSONAL DATA:

Personal data may be provided to an indeterminate third party if it is necessary to fulfill the company's legal obligation or if data is provided at the request of the data subject (e.g., when requesting the deletion of the recording).

The current list of processors and the description of activities performed on behalf of Deal Machine is published on the company's website in the document titled "LIST OF PROCESSORS".

VALIDITY OF CONSENT TO THE PROCESSING OF PERSONAL DATA:

Unless the data subject requests the earlier deletion of the recording (withdrawal of consent), call recordings shall be stored for a maximum of 60 days. Provided that the company determines that it no longer needs to retain the recordings to achieve the specified purposes, these recordings shall be deleted sooner.

RIGHTS OF THE DATA SUBJECT REGARDING THE PROCESSING OF PERSONAL DATA

The data subject has the right to:

- **receive information** about the processing of their personal data;
- **access** their processed and stored personal data;
- **request the correction** of incorrect, inaccurate, or incomplete personal data;
- **request the deletion** of their personal data when it is no longer needed or when its processing is unlawful;
- request the **restriction of the processing** of their personal data in specific circumstances;
- **withdraw their consent** at any time without affecting the lawfulness of processing based on consent prior to its withdrawal, if such consent was given by the data subject;
- **file a complaint with a supervisory authority**, particularly in the Member State of their habitual residence, place of work, or place of the alleged violation, and the **right to an effective judicial remedy** if they believe their personal data is being processed in violation of legal regulations.

The supervisory authority in the territory of the Slovak Republic is the Office for Personal Data Protection of the Slovak Republic (**Úrad na ochranu osobných údajov Slovenskej republiky**), Hraničná 12 Bratislava; www.dataprotection.gov.sk, e-mail: statny.dozor@pdp.gov.sk, tel.: +421232313214

- **submit a request or complaint to Deal Machine** regarding the protection and processing of personal data. Any data subject who wishes to submit a request or complaint and exercise their rights may do so:
 - in writing at the following address: Deal machine s.r.o., Hlboká cesta 1418/42, Žilina 010 01
 - electronically at the following email address: privacy@closerocket.com

More detailed information about the rights of data subjects is published on the company's website in the document titled "[RIGHTS OF THE DATA SUBJECT](#)".

GRANTING THE CONSENT TO THE PROCESSING OF PERSONAL DATA

The data subject declares that the consent provided in this document is given voluntarily and freely. Granting consent is neither a legal nor a contractual requirement. The consent granted may be withdrawn at any time, and the data processed based on this consent will be deleted as a result.

The data subject grants consent regarding the recorded telephone call.

Version of consent dated: 15 December 2024